

❖PACER Service Center❖

Announcements

January 1999

Problem using 56K modems

PACER users who have 56K modems may experience problems connecting to some PACER systems. New 56K modems are pre-configured to use a v.90 modulation standard, while the courts' modems are configured for v.34 modulation. In order to rectify this problem, 56K users must adjust the modulation type to v.34 in their modem properties. Consult your modem manual or manufacturer website for more information or instructions. We are currently testing solutions for the court that should resolve this problem. Note: The modulation adjustment will affect all connections made using the 56K modem.

Additions to PACER

The U. S. District Court for the Eastern District of Wisconsin (WIEDC) and the U. S. Court of Appeals for the Sixth Circuit (06CA) are now available through PACER. The modem number to access WIEDC is (414) 297-3361. The modem numbers to access 06CA are toll free (877) 748-8918 and local (513) 564-7151.

Call the PACER Service Center at (800) 676-6856 to add these courts to your existing PACER account.

General Info

The PACER Service Center will be closed January 18 in observance of Martin Luther King, Jr.'s birthday and February 15 in observance of George Washington's birthday.

The PACER Service Center office hours are Monday through Friday 8:00 am to 5:00 pm CST.

Internet Access to PACER

The following PACER courts are prototype sites for providing court case information on the Internet: the U.S. District Court for the Northern District of Texas (www.txnd.uscourts.gov), the U.S. Bankruptcy Court for the Northern District of Texas (www.txnb.uscourts.gov), and the U.S. Bankruptcy Court for the Southern District of California (www.casb.uscourts.gov). These sites may be subject to frequent changes and occasional downtime. If you experience problems accessing these sites, dial-up PACER is still accessible. Use your assigned PACER login and password. If you are not registered to access these courts, contact the PACER Service Center at (800) 676-6856. Access to these prototype systems is currently free. However, a user fee will be applied in the future.

PACER Billing

PACER accepts VISA, Mastercard, and Discover credit cards. To pay your statement by credit card, contact the PACER Service Center at (800) 676-6856.

Billing transactions for January will be available on the PACER BBS mid-February. These transactions may be sorted by court or client code.

The PACER Service Center's Federal Tax Identification Number is 74-2747938.

The next quarterly statement will be sent mid-April. Please plan accordingly.

Toll Free Numbers

See page 2 of this announcement for a complete list of toll free numbers.

webPACER Update

The U. S. Bankruptcy Court for the Central District of California, Riverside and San Fernando divisions have upgraded their PACER systems to the new browser-based format called webPACER. Los Angeles and Delaware are presently accessible through webPACER. Windows 95 or 98 are required to access webPACER.

To obtain a copy of detailed instructions for setting up webPACER, contact the PACER Service Center at (800) 676-6856 or pacer@aottd.uscourts.gov.

Year 2000 Compliance

The PACER Service Center continues to receive many letters and surveys from our customers on the year 2000 compliance issue. We regret that we are unable to respond to these individually. However, we would like to inform users that technical staff and management have been working on the conversion to ensure readiness for the year 2000 deadline on all systems within the judiciary. The Administrative Office of the U.S. Courts has developed a PACER program that is year 2000 compliant. Each court maintains an individual schedule as to when to install the year 2000 compliant version of PACER. You should notice no changes with the year 2000 release of PACER for either district or bankruptcy courts. In order to continue utilizing PACER into the next century, you will need to ensure the communication software and the computer used in your office to access PACER are year 2000 compliant. The PACER Service Center can not assist your office in a determination of year 2000 compliance for your office's internal systems or software.